

Laurelhurst Integrative Health

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Missed Appointment Policy And Medicinary Sales

Missed Appointments:

The existing patient policy for appointments missed or cancelled without 24 hours notice is that you will be charged in full for the time scheduled. ***Please note: New Patients who wish to cancel or reschedule their appointments are required to give 48 hours notice. New patients who miss their appointment without notice will not be rescheduled.*** Dr. Retzler takes her appointments with you very seriously and schedules enough time to thoroughly address your health concerns. Dr. Retzler takes far fewer appointments in a day than most doctors, since her goal is to provide comprehensive care, and not rush or “squeeze” in more patients than she can handle. Dr. Retzler’s commitment to keeping an appointment with you is very sincere; she also understands that your time is very important to you. If Dr. Retzler misses an appointment with you (without rescheduling) for any reason, she will credit you the same amount you will be charged for a missed appointment with her. In turn, she asks for the same commitment from you about your appointments. By signing this policy, you accept that you will receive compensation for appointments missed or cancelled without 24 hours notice by Dr. Retzler, and you accept that you will be charged in full for appointments missed or cancelled without 24 hours notice by you.

Medicinary sales:

Laurelhurst Integrative Health Center has an extensive medicinary of pharmaceutical-quality supplements which are often recommended and/or prescribed. Dr. Retzler has compiled this medicinary over the years based on the quality and effectiveness of each item. Dr. Retzler does make a profit from the sale of medicinary items, which is adequate compensation for the time it takes to research products, as well as the investment cost of keeping such an extensive medicinary on hand. Lloyd Center pharmacy and Pharmaca are two integrative pharmacies that carry most of the supplements dispensed by this office. In addition, many recommended supplements are available on the Internet from people who sell them at a reduced cost. Dr. Retzler makes supplement recommendations based solely on medical need. If you feel uncomfortable about this conflict of interest, please feel free to talk to her about it, or to purchase supplements at another location.

Please sign below indicating that you’ve read the above policies.

Signed: _____ Date: _____